



Tarannà Travels
sharing with the international
supply chain

**Sustainable Development Goals.
2030 Agenda.
Versus Sustainable Tourism**

TARANNÀ RESPONSABLE





The Sustainable Development Goals (SDG-Agenda 2030) are a universal call made by the UN for the adoption of global measures aimed at ending poverty, protecting the planet and ensuring that all people enjoy peace and prosperity . A global commitment to sustainable economic development that affects both consumers and travel producers.

This guide has been prepared during the year 2019 as a result of the communications made to our international supply chain. Communication actions have been wide ranging: training via Skype, information on this subject in face-to-face meetings and, especially, inclusion of these concepts in our trips. Every month, all our national and international suppliers receive a statement related to sustainability, in Spanish and English. During the year 2019, we have tried to influence the dissemination of the Sustainable Development Goals, treating each month a priority objective for the world of travel. This monthly action has consisted of explanatory communication of the SDG, direct goals, good practices applied in Tarannà Viajes and replicable actions at destination. We wanted to share our commitment to the Sustainable Development Goals with our supply chain, and although each country applies sustainability at a different speed, there is no doubt that we talk about an added value that is becoming more demanded by the new consumers of travels.

CLEAN WATER AND SANITATION

Ensure water availability and its sustainable management and sanitation for all



ROLE OF THE PRIVATE SECTOR

COMPANIES MUST SUSTAINABLY MANAGE WATER RESOURCES IN THE CREATION OF THEIR PRODUCTS AND SERVICES

COMPANIES MUST ENCOURAGE AND FACILITATE THE IMPROVEMENT OF WATER MANAGEMENT THROUGHOUT THEIR VALUE CHAIN, AND BET ON EDUCATION AND INNOVATION IN THE FIELD

During the last decades, the demand for water has increased due to the high growth rate of the world population, urbanization and new forms of consumption. Currently, more than one third of the planet's population lives in countries with water scarcity and, by 2025, this figure is expected to grow to two-thirds of the population.

The United Nations 2030 Agenda, through the Sustainable Development Goals and , specifically SDG 6 specifically aims to achieve **universal and equitable access to safe drinking water and adequate sanitation and hygiene services as well as to improve water quality in every part of the planet.**

6 CLEAN WATER AND SANITATION





GOOD PRACTICES IN THE TOURISM SECTOR

In Tarannà we are aware of the importance of achieving SDG 6. Therefore, we offer you some practical tips to reduce the use of water and the ecological footprint during trips:

GOOD PRACTICES ON THE TRIP

1. Use less water in showers, having a shower of no more than 5 minutes.
2. Reuse clothes: only washing if dirty.
3. Use environmentally friendly soaps.
4. Turn off the tap while we brush our teeth.
5. If the tap water is potable, drink it! Plastic water bottles have a great impact on the environment.
6. Bring with us reusable bottles or canteens.
7. Hire accommodations that favor good environmental practices

WATER SAVINGS IN THE HOTEL SECTOR

To continue advancing in the SDG goal, the work of tour tourism providers is the key in achieving objectives. Here you have some recommendations to reduce water consumption in hotels (**water accounts for more than 10% of the cost of a hotel**):

1. **ROOMS:** through the installation of water suo regulation systems, both in cisterns and in faucets of toilets and showers.
2. **KITCHEN:** Installation of flow regulations systems, in addition to implementing strategies within the equipment to save and reuse water in the kitchen.
3. **LEISURE:** In case the hotel, within its facilities, has swimming pools, spas, gyms.. by the establishment of water recovery systems used to be purified and reused.
4. **GREEN AREAS:** as gardens or leisure areas. In these cases, ideally, is to establish efficient irrigation schedules, to maximize the use of water. In the cases of green areas, it is recommended to use native vegetation or those plants which could be able to achieve a better adaption to the environment. Hence, this vegetation will not need additional water aside from the water received in a natural manner.
5. **CLEANING:** In the cleaning processes, it is possible to use recycled water from other hotel activities. If the service is outsourced, hire sensitive suppliers with energy savings and good practices can be recommendable. Also in this regard, the hotel can engage their clients in these actions by offering them the possibility of choosing the frequency in which towels or bed linen are changed.
6. **COMMUNICATE:** Positive actions for the use and management of water to both, the hotel team and customers, to encourage their participation.

DATA

- Only 2.5 of the water on Earth is fresh water.

- Only 0.08% of existing water is potable, and this amount is reduced each year due to pollution.

- 90% of the water used in developed countries returns to the rivers without any type of treatment.

- It is estimated that in 2050 the planet will need 44% more water to support the population growth, something impossible today.

- More than 768 million people do not have access to drinking water. For the most part, these people live in poverty, in remote rural areas or in marginal urban neighborhoods.

- Water consumption represent an average of 10% of the fixed expenditure of any hotel.



GENDER EQUALITY

Achieving gender equality and the empowerment of women and girls



PROMOTION OF GENDER
EQUALITY IN THE TOURISM
SECTOR:

5 GENDER
EQUALITY



ADVANCING
TOWARDS
EQUALITY

AND ENDING OF ALL
FORMS OF
DISCRIMINATION AGAINST
WOMEN AND GIRLS

In most regions of the world, **the workforce of tourism is composed mostly of women**, who carry out part of this work unpaid.

SDG 5 of the UN 2030 agenda sets the goal of achieving gender **equality and the empowerment of all women and girls**, as a tool to promote a more peaceful, prosperous and sustainable world.

GOOD PRACTICES

Here we offer some good practices to work within tourism businesses in this direction:

- Increase awareness of the importance of the economic role of women in the tourism industry. An indisputable added value for our customers.
- Improve maternity leave, flexible hours and the possibility of working from home to combine business work with child care.
- Offer adequate training and necessary resources for the internal promotion of women within the company.
- Offer the same remuneration and benefits for work of equal value to men and women.
- Guarantee sufficient participation of women (30% or more) in the decision-makings and management processes at all levels.
- Respect the dignity of women in all products of the company, whether marketing or others.
- Our experience tells us that a woman guide represents an assured success!

SOME OF OUR GOOD PRACTICES

Here are some of the good practices that Taranna Traveling with Sense performs:

- Selection of people based on capacity, never on gender.
- Workforce with more than 50% women.
- Management team consisting of 54% women



EQUALITY IN DATA

- 7 out of 10 women around the world experience physical or sexual violence at some point in their lives.
- Less than 20% of the land owners of the world are women.
- Nearly 750 million women and girls alive have been married before they turned 18.
- Only 23% of all national parliamentarians were women in June 2016, compared to 11.3% in 1995.

RESPONSIBLE CONSUMPTION CLIMATE ACTION

Promotion of a responsible consumption of resources and actions to tackle the challenge of climate change



CLIMATE CHANGE: A KEY ISSUE

ROLE OF THE PRIVATE SECTOR:

PRIVATE SECTOR
COMPANIES PLAY A KEY
ROLE IN ACHIEVING THESE
GOALS INCORPORATING
SUSTAINABILITY CRITERIA
INTO THEIR PRODUCTION
AND CONSUMPTION
MODELS

In recent years, **climate change and scarcity of resources** have become two of the most important challenges facing humanity

In the 2030 agenda, this is evident in SDGs 12 and 13 (Sustainable Consumption and Production and Climate Action), which offer a broad overview of the need to be aware of the urgency of ensuring the well-being of the population, through the responsible access to water, energy, food and other goods with responsibility. Keeping track of our consumption based on the number of workers, and adapting the facilities to achieve a lower consumption of water and energy. In the same way, we try that all our trips revert positively in the countries we visit, fostering the economy and local development.

12 RESPONSIBLE
CONSUMPTION





GOOD PRACTICES IN THE TOURISM SECTOR:

Here we suggest some good practices to apply within tourism businesses in this direction:

- Establish a **green office plan**: awareness to the office team of a good use of energy, contracting green energy, water flow regulators, recycling, avoiding single-use plastics ...
- **Technological changes** can contribute to the reduction of greenhouse gas emissions. That is to say, using technology as a means of reducing costs and minimizing the use of paper.
- **Regulation and periodic review of our vehicle's fleet**, or demand it if we subcontract it, so that the impact on climate and environment is lower.
- A correct **optimization of the routes**.
- Require our suppliers the same principles that we apply to our company (accommodation, guides, excursions, activities, restaurants ..)
- **Promotion of the local economy**: our trips must have a positive impact on local communities, causing an impact on their economy and promoting the development of those communities around the world.
- **Participation in environmental projects** or actions through which we can contribute to offset CO2 emissions.

GOALS AGENDA 2030 OF SDGs 12 and 13 APPLICABLE:

12.4 By 2020, achieve the environmentally sound management of chemicals and all wastes throughout their life cycle, in accordance with agreed international frameworks, and significantly, reduce their release to air, water and soil in order to minimize their adverse impacts on human health and the environment

12.8 By 2030, ensure that people everywhere have the relevant information and awareness for sustainable development and lifestyles in harmony with nature

13.2 Integrate climate change measures into business policies, strategies and planning.

13.3 Improve education, awareness-raising and human and institutional capacity on climate change mitigation, adaptation, impact reduction and early warning

DATA

- Estimated until 2018, humans have caused approximately a global warming of 1°C above pre-industrial levels.

- The sea has increased an average of 20cm since 1880, and it is estimated that it will rise another 30 - 120cm for 2100.

- To limit global warming to 1.5°C, global CO₂ emissions must decrease by 45% between 2010 and 2030, and reach zero around 2050.

TARANNÀ GOALS

- Zero paper offices by 2030: Promoting the online documentation to our customers.

- Bi-annual environmental actions involving the team, customers and suppliers.

- By 2020, 80% of our programs with information about the care of the environment.

- By 2030, have local projects that serve as ambassadors for sustainability and the environment in our 10 priority destinations.

PARTNERSHIPS FOR THE GOALS

Strengthen the means of implementation and revitalize the global partnership for sustainable development



**TOGETHER: FOR A FUTURE,
AND A TOURISM, MORE
SUSTAINABLE**

ROLE OF THE PRIVATE SECTOR:

TOURISM COMPANIES
MUST JOIN FORCES TO
REACH COMMON GOALS
ON THE ROAD TOWARDS
SUSTAINABLE TOURISM

Alliances bring together companies, organizations and society to achieve common objectives, in our case, sustainable tourism. Participation and shared commitment make us stronger in order to develop the change that the world needs.

17 PARTNERSHIPS FOR THE GOALS



The 2030 Agenda and SDG 17 point to the need for collaboration and participation among the different actors, public and private, involved with the tourism sector as well as with society. We must establish effective cooperation mechanisms, in all spheres, in the destinations in which we operate, and also at the local level, in order to, together, advance towards the great challenge that sustainable tourism implies.

From Tarannà, our business purpose would not be possible without strategic alliances with all our stakeholders. Here we present some of them:

Global Compact: Adhered to since 2011, and currently being prescriptive partners, the Global Compact is an international initiative proposed by the United Nations that aims to achieve a commitment on the part of entities in social responsibility, through the implementation of ten principles based on human, environmental and anti-corruption rights

Respon.cat: Tarannà is a member of this association. Respon.cat is an organization that wants to involve the most committed companies and business organizations to CSR with the aim of promoting a qualitative and quantitative leap in CSR in Catalonia.

Ecodes: The protection of the environment has always been a priority for us, that is why we offer our customers the possibility of compensating CO2 emissions from their trips through the calculator available on our website, in collaboration with Ecodes

Ultra Clean Marathon: For the second consecutive year, we participated in the Ultra Clean Marathon, a meaningful race for achieving a more sustainable environment full of effort, emotions, equipment, enthusiasm and a great step of awareness for the care of our surroundings, our nature, forests, parks, sea, fauna ...

Acords voluntaris: Every year we participate in the Acords Voluntaris program of the Catalan government on the calculation of Co2 emissions from Tarannà, a program for the reduction of greenhouse gases.

Alliances within the sector:

Tarannà has developed this trip with the collaboration of KLM - Air France, one of the leading companies in Corporate Social Responsibility, which for 14 years has been taking measures to reconcile the growth of the company with the protection of the environment, social progress and the development of the territories around the airports and destinations in which it operates. That is why we offer customers the option of carrying an extra suitcase, free of charge, which will include donation material for social projects that are visited.



Our most important alliance is with you and with the suppliers at the destination of the world. Working with the same criteria of responsibility and commitment to achieve a common goal:
Sustainable Tourism.

DATA

- According to the United Nations Conference on Trade and Development (UNCTAD), the SDGs will require an annual investment of between US \$ 5 and US \$ 7 billion.

- In 2016, six countries achieved the international goal of maintaining official development assistance at or above 0.7% of gross national income

TARANNÀ GOALS

17.16 Improve the Global Partnership for Sustainable Development, complemented by multi-stakeholder partnerships that mobilize and exchange knowledge, expertise, technology and financial resources, in order to support the achievement of the Sustainable Development Goals in all countries, particularly countries in developing. Alliances with people, companies, competition and NGOs to promote the SDGs



LIFE BELOW WATER LIFE ON LAND

Protection of terrestrial and marine life during
tourist activities



FOR THE PROTECTION OF
THE OCEANS AND
TERRESTRIAL ECOSYSTEMS

ROLE OF THE PRIVATE SECTOR:

TOURISM COMPANIES
MUST BE INVOLVED IN
ORDER TO INCREASE
AWARENESS AND
PROTECTION OF NATURAL
SPACES AND SPECIES

Human life depends on earth as much as the ocean for its sustenance and subsistence. The conservation of forests, jungles and oceans is essential, not only for the survival of all species, including ours, but also for the role they play in combating the effects of climate change.

The 2030 Agenda and SDGs 13 and 14 point to the need for conserving and recovering the use of **terrestrial ecosystems**, such as forests and mountains, as well as to create a framework that also protects **marine and coastal ecosystems**, to address fundamental aspects that put life on the planet at risk, such as the desertification and land degradation, or the acidification of the oceans.

14 LIFE
BELOW WATER



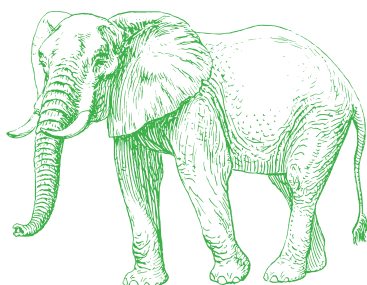


GOOD PRACTICES IN THE TOURSIM SECTOR:

Betting on Responsible and Sustainable Tourism also includes the protection of terrestrial fauna and ecosystems. The tourism sector has been developing activities in which wild animals have been used in captivity as a showcase to attract tourists. Taranna says NO to this type of activities, as they are harmful to animals and can even cause the disappearance of species.

For this reason, we bet for observing the fauna in its natural environment, in freedom, always respecting the specific regulations for observing the fauna. Some aspects to take into account for the protection of flora and fauna in the tourism sector:

- **Do not include tourist activities with animals in captivity and offer ethical alternatives:** when animals are used as mere attractions, their integrity and permanence as species are put at risk in activities such as: elephant rides, exhibitions in circuses, zoos, dolphinariums, orphanages of dubious reputation.
- **Respect the norms of sighting of fauna:** Every year, sightings of wild animals in safaris or excursions to spot cetaceans, birds, bears ... among others, are more popular among tourists. There are specific rules for the sighting of each species, so **we must ensure that our guides, or the services we contract, comply with the regulations, provided that these sightings do not pose a risk to wildlife.** Mismanagement of these activities may involve changes in the behavior of animals, both physical and psychological.
- **Purchase of animals, vegetables or minerals:** In many tourist places, exotic souvenirs made of parts of animals or plants are offered, even illegally. We must always avoid purchases in establishments that offer products such as shells, horns, skins, feathers, bones or other products made of animals.
- **Plastics pollution:** We must be very attentive to any plastic waste that may remain in any natural space. There are more and more cases of animal deaths due to the ingestion of plastic, both on land and marine areas. Plastic, not only endangers a large number of species but also the entire food chain that depends on them, which includes humans themselves.



DATA

- More than 3 million people depend on marine and coastal biological diversity for their livelihoods.
- The oceans absorb about 30% of the carbon dioxide produced by humans, reducing global warming.
- Of the 8,300 animal breeds that are known, 8% are already stinguida, and 22% are composed of species in danger of extinction.

TARANNÀ GOALS

14.1 By 2025, prevent and significantly reduce marine pollution of all types, particularly that produced by activities carried out on land, including marine debris and pollution by nutrients.

15.7 Adopt urgent measures to end poaching and trafficking in protected species of flora and fauna, address the illegal demand and supply of wild products

15.4 By 2030, ensure the conservation of mountain ecosystems, including their biological diversity, in order to improve their capacity to provide essential benefits for sustainable development.

15.5 Adopt urgent and significant measures to reduce the degradation of natural habitats, stop the loss of biological diversity and, by 2020, protect endangered species and prevent their extinction

PEACE, JUSTICE AND STRONG INSTITUTIONS

Promote peaceful and inclusive societies for a sustainable development, facilitate access to justice for all and create effective, responsible and inclusive institutions at all levels



**IT IS NECESSARY TO PROMOTE
TRANSPARENCY, GOOD
GOVERNANCE, RESPECT FOR
HUMAN RIGHTS AND PEACE**

ROLE OF THE PRIVATE SECTOR

COMPANIES MUST COMPLY WITH THE NATIONAL LEGISLATION OF THOSE COUNTRIES IN WHICH THEY OPERATE AND WITH INTERNATIONAL HUMAN RIGHTS LEGISLATION, BOTH IN THEIR DIRECT OPERATIONS, AND THROUGH THE SUPPLY CHAIN

Ending any type of violence, trafficking in persons and sexual exploitation are some of the important issues that must be addressed to create peaceful and responsible societies.

The 2030 Agenda and SDG 16 indicate the need to promote transparency, good governance, respect for human rights, peace and stability. All companies in the tourism sector can also contribute to this goal: complying with the national legislation of the countries where they operate, developing policies against harassment and abuse in the company and putting into practice a code of ethics to ensure transparent management and ethical behavior by employees.

16 PEACE, JUSTICE
AND STRONG
INSTITUTIONS





GOOD PRACTICES IN THE TOURISM SECTOR:

Tarannà Viatges amb Sentit, as part of the tourism sector, consider a prevailing necessity the involvement of companies in the new challenges that the world must face and betting among all for a more sustainable and responsible future. Therefore, our business, as well as the activity carried out by our suppliers, must be based on actions that contain the human rights and good practices that our sector requires:

HUMAN RIGHTS AND SEXUAL TOURISM

We consider human rights as those rights inherent to any person, without distinction of nationality, sex, ethnic, religious or any other condition. That is why we reject any type of child exploitation and / or sex tourism, and we defend and promote equal opportunities between men and women.

In the case of childhood, it is important not to give money to children, even if they insist. Children should go to school, because that is what will ensure their future. We will thus avoid missing class to get fast money.

There are also regions of the world where the practice of sex tourism has spread, such as Brazil, Cuba or Thailand. We must be very attentive to this type of practices, and denounce to the competent authorities any service of this type that is offered or detected.

COMPLAINT CHANNEL

We have a complaints channel for all employees, as a tool to prevent workplace harassment and / or report any bad practices within the company.

TARANNÀ SAYS NO TO:

Tarannà considers essential that the companies that work with us are committed to say:

NO TO CORRUPTION

NO TO SEXUAL TOURISM

NO TO ANY TYPE OF CHILD EXPLOITATION OR ANYONE

DATA

- The main destinations of sex tourism in recent years, and therefore, those at highest risk for the violation of basic rights in relation to the subject are:

- Thailand
- Brazil
- Indonesia
- Colombia
- Dominican Republic
- Holland
- Philippines
- Cambodia
- Kenya
- Spain

TARANNA GOALS

16.2 Put an end to heabuse, exploitation, trafficking and all forms of violence and torture against children

16.a Strengthen relevant national institutions, through international cooperation, to create at all levels and particularly in developing countries, the capacity to prevent violence and combat terrorism and crime

16.b Promote and apply non-discriminatory laws and policies in favor of sustainable development

SUSTAINABLE CITIES AND COMMUNITIES

Ensure that cities, settlements and human communities of any kind are inclusive, safe, resilient and sustainable.



SAFEGUARD THE NATURAL AND CULTURAL HERITAGE OF THE COUNTRIES IN WHICH WE WORK

ROLE OF THE PRIVATE SECTOR

TOURISM COMPANIES HAVE A DUTY TO SAFEGUARD THE SOCIAL AND CULTURAL HERITAGE OF THE WORLD IN THEIR BUSINESS ACTIVITY

The problems faced by all the communities in the world, such as the safe collection and management of solid waste, can be overcome in a way that allows them to continue to prosper and grow and at the same time make better use of resources and reduce pollution and poverty.

The 2030 Agenda and SDG 11, signal the need to protect the natural and cultural heritage of the world through good practices in sustainability, providing a guaranteed future for all human communities and its future generations. Therefore, we must guarantee safe and sustainable services for all, responsible for the environment in which we operate.

11 SUSTAINABLE CITIES AND COMMUNITIES





GOOD PRACTICES IN THE TOURISM SECTOR:

Taranna Viajes con Sentido, as part of the tourism sector, believe in the importance of working with suppliers that work with our same values. All in favor of a more sustainable and inclusive tourism. Therefore, we offer you here some good practices to advance the goals of SDG 11:

DISSEMINATION OF GOOD PRACTICES

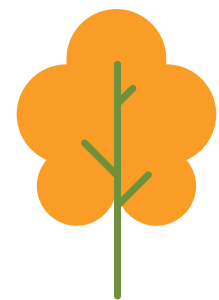
As tourism providers we must spread to all our stakeholders, we must spread good environmental and social practices to all our stakeholders: the society, customers, suppliers and our own team: **society, customers, suppliers and our own team.**



SUSTAINABLE SERVICES

We hire responsible and sustainable services, aligned with our business purpose. Some of the most important are:

- Accommodations with good environmental practices
- Fleet of vehicles updated and with the minimum CO2 emissions
- Activities with animals such as safaris or visits to animal sanctuaries respecting the flora sighting rules.
- Carry out a responsible contracting through a supply chain aligned with our company values.



RESPECT FOR LOCAL HERITAGE

We must spread among our clients the respect for the cultural heritage that we visit. Respect is the best business card in the whole world. Let us respect their customs and culture, the norms of their places of workplace, also when taking photographs, so as not to intimidate them or being disrespectful.



ACCOMMODATIONS WITH GOOD ENVIRONMENTAL PRACTICES

This year 2019 we have set the goal for 80% of our programs to include hotels with good environmental and / or social practices.

In this work your collaboration is fundamental, investigating the new possibilities that exist in destiny to contract hotels with good practices.

DATA

- The world's cities occupy only 3% of the land, but represent between 60% and 80% of energy consumption and 75% of carbon emissions.
- The rapid urbanization is putting pressure on freshwater supplies, sewage, living environment and public health.
- Half of humanity, 3,500 million people, lives today in cities and it is expected that this figure will increase to 5000 million by 2030.

TARANNÀ GOALS

11.4 Redouble efforts to protect and safeguard the world's cultural and natural heritage

11.a Support positive, economic, social and environmental links between urban, peri-urban and rural areas by strengthening national and regional development planning

INDUSTRY, INNOVATION AND INFRAESTRUCTURE

Technological advances also with essentials to find permanent solutions to economic and environmental challenges, like that the offer of new jobs and the promotion of energetic efficiency



INVESTMENT IN INNOVATION IS ONE OF THE KEY DRIVERS IN DEVELOPMENT AND ECONOMIC GROWTH

ROLE OF THE PRIVATE SECTOR

TOURISM BUSINESSES SHOULD ENCOURAGE THE CREATION OF SUSTAINABLE SERVICES WITH THE HELP OF NEW TECHNOLOGIES

Investment in technology and innovation are essential for growth and economic development. Given the growth of cities and the boom in the use of transport renewable energy is an increasingly important issue. Similarly, technology allows us to use more and more devices that replace old disposable materials, especially paper.

The 2030 Agenda and SDG 9, point out the need to implement technology as a method to face the economic and environmental challenges posed by the future as well as an engine for the creation of new jobs, as it is a way to promote a sustainable development of any company or industry.

9 INDUSTRY, INNOVATION AND INFRASTRUCTURE





GOOD PRACTICES IN THE TOURISM SECTOR:

DATA

- 2.3 billion people worldwide lack access to basic sanitation and almost 800 million people lack access to drinking water.

- 2.6 billion people in developing countries do not have permanent access to electricity.

- More than 4 billion people still do not have access to the Internet; 90% of them are in the developing world.

- Renewable energy sectors currently employ more than 2.3 million people; the number could reach 20 million by 2030.

- In developing countries, only 30% of agricultural products undergo industrial processing, compared to 98% of high-income countries.

In Taranna Viajes con sentido, as part of the tourism sector, believe in the importance of working with suppliers that work with our same values, all in favor of a more sustainable and inclusive tourism. Therefore, we offer you here some good practices to advance the goals of SDG 09:

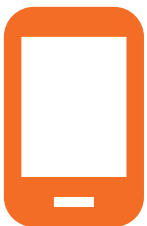
TECHNOLOGICAL IMPLEMENTATION IN THE COMPANY

The incorporation of a new software or devices in tourism businesses encourages not only less use of disposable resources such as paper, but can help improve the productivity and scope of our services.



ONLINE DOCUMENTATION

Taranna offers to all our clients the possibility of receiving online their travel documentation. The vast majority of our customers welcome this measure, since they can have their documentation available at any time from their smartphones or other devices such as tablets, thus reducing our impact with the use of paper.



TARANNÀ GREEN OFFICE PLAN

Technology offers us the possibility of optimizing our facilities and services so that they have a lower impact on the environment. Some of these measures are:

- LED luminaire use
- Flow reducers in faucets of toilets and kitchens
- Recruitment of green / renewable energy suppliers.
- Computer's Certification in energy efficiency.
- Use of Skype to replace local, national and international trips with business purposes



AFFORDABLE AND CLEAN ENERGY

Along with the growth of the world's population, there is an increasingly demand for affordable energy for all who, within global dependent economy on fossil fuels, are generating drastic changes in the planet's climate



COMPANIES MUST HAVE AN ENERGY POLICY THAT ESTABLISHES GUIDELINES FOR SAVING AND USING ENERGY AND WATER

ROLE OF PRIVATE SECTOR

THE PRIVATE SECTOR PLAYS A KEY ROLE IN THIS REGARD, HAVING TO INVEST IN CLEAN ENERGY SOURCES, AND BETTING ON TECHNOLOGIES THAT REDUCE THEIR CONSUMPTION

Since the beginning of the millennium, the number of people with access to electricity has increased by 1700 million people. However, this population growth also implies an increase in the demand for accessible energy, a key part of the development of the population on a global scale, in a fair and sustainable way.

The 2030 Agenda and SDG 7 indicate the need to guarantee universal access to affordable, reliable and modern energy to improve the living conditions of millions of people. That's why, the use of renewable energies should increase, to the detriment of fossil fuels, as well as fostering energy efficiency, in order to create a completely sustainable economy that prioritizes, in the first place, the welfare of society and the environment.

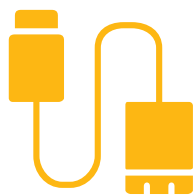
7 AFFORDABLE AND
CLEAN ENERGY





GOOD PRACTICES IN THE TOURISM SECTOR:

In Taranna Viajes with sense, as part of the tourism sector, believe in the importance of working with suppliers that work with our same values, all in favor of a more sustainable and inclusive tourism. Therefore, we offer you here some good practices to advance the goals of SDG 07:



HIRING GREEN ENERGY OR RENEWABLE SOURCES

We ensure that our energy suppliers provide us with energy from renewable sources certified as such.

HIRING GREEN ENERGY OR RENEWABLE SOURCES

It's important that during transport on trips, the fleet of vehicles is up to date and, whenever possible, that there are electric or hybrid vehicles. Another good practice is to try to encourage, as much as possible, the use of alternative means of transport, such as bicycles or walking routes.

Another way to drastically reduce our ecological footprint is to avoid, as far as possible, air transport taking alternative routes by land, which have always less impact.



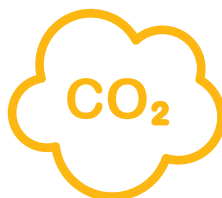
PARTICIPATION IN ENVIRONMENTAL PROJECTS

Participating with local environmental projects at destination allows us to contribute to the maintenance and protection of the countries we visit. Not only can the provider participate in these actions, but we also include them in our itineraries, thus making the traveler participate in these actions.



COMPENSATE OUR CO₂ EMISSIONS

The greenhouse effect produced by CO₂ emissions is one of the main causes of climate change. Therefore, offsetting emissions from our business activity is one of the best ways to combat global warming. Through the use of the CO₂ calculators, we can know how much emissions our activity have. In this way we can compensate them by participating in an environmental project focused on this purpose.



DATA

- .3 billion people worldwide lack access to basic sanitation and almost 800 million people lack access to drinking water.
- 2.6 billion people in developing countries do not have permanent access to electricity.
- More than 4 billion people still do not have access to the Internet; 90% of them are in the developing world.
- Renewable energy sectors currently employ more than 2.3 millions of people; the number could reach 20 million by 2030.
- In developing countries, only 30% of agricultural products are undergo industrial processing, compared to 98% of high income countries.

DECENT WORK AND ECONOMIC GROWTH

Promote sustained, inclusive and sustainable economic growth, full and productive employment and decent work for all.



COMPANIES MUST HAVE AN INTERNAL POLICY THAT FAVORS THE CREATION OF WELL-PAID JOBS AND PROMOTES SUSTAINABLE ECONOMIC GROWTH

ROLE OF THE PRIVATE SECTOR

IN THE ACHIEVEMENT OF SDG 8, THE PRIVATE SECTOR IS THE FUNDAMENTAL PIECE, SINCE IT REQUIRES THE CREATION OF DECENT, WELL-PAID JOBS WITH A VIEW TO SUSTAINABLE ECONOMIC GROWTH

The proportion of the world's population living below the poverty line has declined in recent years. However, in 2018, even the 8% of the world's workers and their families lived in poverty. In addition, about 25 million people are subjected to forced labor, under threats or coercion. **Working, even today, does not yet guarantee the enjoyment of a dignified life, so companies must promote decent jobs that help people get out of poverty and reduce inequalities.**

The 2030 agenda of the United Nations challenges the private sector, and specifically the tourism sector, to foster practices aimed at promoting sustainable tourism that creates jobs and promotes local culture and products.

8 DECENT WORK AND ECONOMIC GROWTH





GOOD PRACTICES IN THE TOURISM SECTOR:

In Taranna Viajes with sense, as part of the tourism sector, believe in the importance of working with suppliers that work with our same values, all in favor of a more sustainable and inclusive tourism. Therefore, here are some of our tools to advance the goals of SDG 08:

COMPLAINT CHANNEL

We have a complaints channel for all employees, as a tool to prevent workplace harassment and / or report any bad practices within the company.



CONTINUOUS TRAINING

We offer our team continuous training, as a tool for professional growth, and internal promotion within the company. We carry out all kinds of training during the year to improve internally within the company, such as surprises for our team and coach's visits, among others



WE CARE ABOUT THE WELFARE OF OUR TEAM

Taranna bases the salary compensation to its workers according to two criterias: A minimum wage based on what is established in the Travel Agency Agreement of our sector, establishing salary ranges by category and experience in the workplace. And in addition, a system of variable remuneration by objectives for everyone belonging to the team, so that if the company wins, its workers also earn.



TARANNÀ CODE OF ETHICS

The Management of Tarannà Club de Viatges, S.A. (hereinafter, Tarannà or the Company) has developed an internal Code of Ethics that includes the principles, values and good practices, within the framework of strict compliance with the law, which must govern the actions of All members of Tarannà, both among team members as well as customers, suppliers, the public administration in general and the rest of society as a whole.



DATA

- An estimated 172 million people worldwide were unemployed in 2018, an unemployment rate of 5%
- Some 700 million workers lived in extreme or moderate poverty in 2018, with less than \$ 3.2 per day.
- The participation of women in the workforce was 48% in 2018, compared to 75% of men. About 3 in 5 of the 3.5 billion people in the workforce in 2018 were men.
- In total, 2 billion workers had informal jobs in 2016, representing 61 percent of the workforce.
- There are far more women than men who are underutilized in the workforce: 85 million women compared to 55 million men.